



FINAL MILE DELIVERY

ShipRight's experienced drivers and fleet of clean, new model trucks can deliver any bulky item to residential and commercial addresses. These can include furniture, housewares, appliances, as well as sporting, medical and outdoor equipment. Primarily supporting eCommerce Merchants and Marketplaces, ShipRight ensures quality control while engaging customers prior to, and throughout the delivery experience. ShipRight offers various service levels from simple curbside delivery to complete White Glove in-home set up.

> HOME DELIVERY

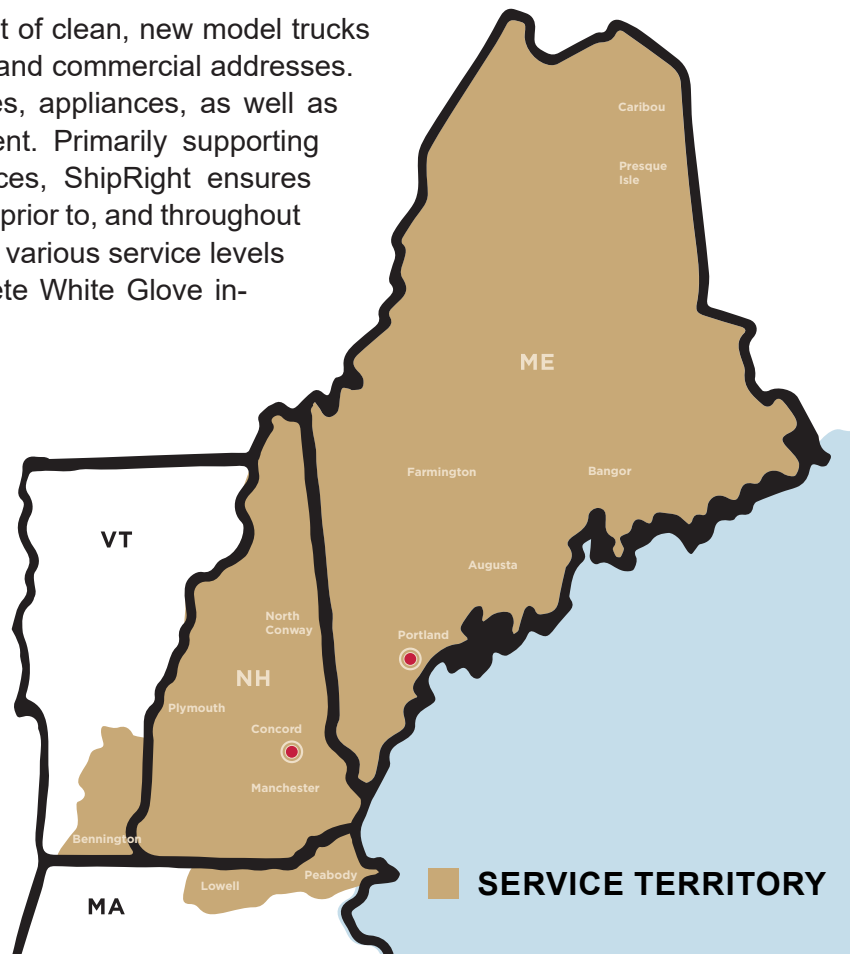
Home delivery is truly the final mile of what can be a long supply chain. ShipRight is uniquely positioned in northern New England to provide personal service through its proactive customer contact capabilities, professional drivers and local delivery teams. We are also highly experienced at providing White Glove services, moving individual products into the home or office of a customer, taking care of light assembly and removing any debris and packaging to complete the service.

> FREIGHT REPAIR / RE-PALLETIZING

Sometimes inbound freight brought to ShipRight's warehouse is altered in transit and needs our professional care. This can include balancing shifted loads, repairing damaged pallets and repacking and/or shrink-wrapping products.

> CROSS DOCKING

ShipRight handles cross-docking logistics for clients who want their products to move quickly through the supply chain to end-use customers, with little to no handling and storage time. Inbound freight is transferred efficiently from carriers arriving at our loading docks into ShipRight's outbound delivery vehicles, providing a competitive advantage in cost savings and time.



ABOUT US

ShipRight is dedicated to providing the highest level of customer service to its clients. We listen to and partner with our clients, work hard to exceed their expectations through every interaction, and always stand behind our promises. Our experienced and committed team takes great pride in what they do and our goal is your success.

We offer a broad array of services including **order fulfillment**, **contact center** and **final mile delivery**. These can be utilized as stand-alone services or fully integrated to meet your needs.

Benefit by leveraging our investment, infrastructure and experience so you can focus on the growth of your business. Contact us today and see how we can help you save time, money and stress.

Drew Graham

President and Founder



The former COO of Talk America, a Maine direct marketing success story in the 90's with revenues over \$100MM, Drew has deep experience growing businesses and delivering outstanding customer service. He founded ShipRight in 2000, and has been at the helm of its remarkable growth over the past 20 years. Drew graduated with honors from Massachusetts Maritime Academy in 1983 and his varied sea-going experiences included active participation in the first Gulf War.

Todd Flaherty

Executive Vice President and Partner

Todd began his career as a financial analyst with Digital Equipment Corporation and then joined DHL Worldwide Express in global sales and operations. After 7 years with DHL he relocated back to Maine and helped finance and start ShipRight with Drew. He was responsible for two additional start ups during that period of time, Pinnacle Marketing, a direct response company, and Acadia Credit Card Processing, a merchant processing re-seller. Todd graduated from Babson College in 1986 with an honors degree in Finance.



“ ABOVE AND BEYOND

I very much enjoy working with the ShipRight team. They always go above and beyond to meet our clients' expectations and I appreciate their transparency, responsiveness and hard work.

Bobby Kilday

Manager, Network Relations
ShipNSD.com

DELIVERING AND PROVIDING SERVICES FOR:



FedEx



wayfair



LOWE'S

BED BATH &
BEYOND

